



FOR IMMEDIATE RELEASE

CONTACT: KEVIN WALTERS
615-253-8941 (office)
Kevin.Walters@tn.gov

REGULATORY BOARDS DISCIPLINARY ACTION REPORT OCTOBER 2015

ACCOUNTANCY

No actions taken.

ALARM SYSTEMS CONTRACTORS BOARD

Respondent: ACT Business Machines, Chattanooga, TN
Violation: Unlicensed activity
Action: \$500 Civil Penalty

Respondent: ADT, LLC, Johnson City, TN
Violation: Failure to register alarm employees within thirty (30) days from the employment date
Action: \$500 Civil Penalty

Respondent: Centurytel Security Systems, Inc., Monroe, LA
Violation: Failure to register alarm employees within thirty (30) days from the employment date
Action: \$400 Civil Penalty

Respondent: ETC Communications, LLC, Ellijay, GA
Violation: Failure to register alarm employees within thirty (30) days from the employment date
Action: \$10,000 Civil Penalty

Respondent: Garland Systems, Inc., Dayton, TN
Violation: Misconduct and gross negligence
Action: \$1,000 Civil Penalty

Respondent: National Certified Alarm, Inc. Nashville, TN
Violation: Failure to register alarm employees within thirty (30) days from the employment date
Action: \$300 Civil Penalty

Respondent: Northstar Alarm Services, Inc., Orem, UT
Violation: Misconduct
Action: \$2,000 Civil Penalty

Respondent: John Anderson, Nashville, TN
Violation: Failure to submit alarm employees termination notices within thirty (30) days from the termination date
Action: \$50 Civil Penalty

Respondent: Michael S. Holt, Memphis, TN
Violation: Failure to submit alarm employees termination notices within thirty (30) days from the termination date
Action: \$150 Civil Penalty

Respondent: Michael D. Sloan, Smyrna, TN
Violation: Failure to submit alarm employee termination notices within thirty (30) days from the termination date
Action: \$50 Civil Penalty

Respondent: Roy T. Gallaher, Jr., Alcoa, TN
Violation: Failure to submit alarm employee termination notices within thirty (30) days from the termination date
Action: \$50 Civil Penalty

Respondent: Tammy Donald, Irving, TX
Violation: Failure to submit alarm employees termination notices within thirty (30) days from the termination date
Action: \$600 Civil Penalty

Respondent: Tina L. McDowell, Sanford, FL
Violation: Failure to submit alarm employee termination notices within thirty (30) days from the termination date
Action: \$200 Civil Penalty

ARCHITECTURAL & ENGINEERING EXAMINERS

No actions taken.

AUCTIONEER

No actions taken.

BEAUTY PAGEANTS

No actions taken.

BURIAL SERVICES

Respondent: Alan Blevins, Columbia, TN
Violation: Violation(s) of a statute pertaining to the Tennessee Prepaid Funeral Benefits Act or rules or regulations promulgated or adopted by the Commissioner
Action: Suspension of preneed sales agent registration for the period of one (1) year

Respondent: Family Funeral Care, Memphis, TN
Violation: Failed to include all statutorily required information on a preneed funeral contract, failed to submit an enrollment or application form to the insurance company within the specified time, and establishment manager offered a preneed funeral contract without first being registered as a preneed sales agent
Action: \$500 Civil Penalty and \$162.50 Investigatory Costs

Respondent: Gary Lee Shoaf, Bartlett, TN
Violation: Failed to include all statutorily required information on a preneed funeral contract and failed to submit an enrollment or application form to the insurance company within the specified time
Action: \$1,000 Civil Penalty and \$162.50 Investigatory Costs

Respondent: Williams Funeral Home & Crematory, Columbia, TN
Violation: Violation(s) of a statute pertaining to the Tennessee Prepaid Funeral Benefits Act or rules or regulations promulgated or adopted by the Commissioner
Action: \$1,000 Civil Penalty

Respondent: Williams Funeral Home, Inc., Mount Pleasant, TN
Violation: Violation(s) of a statute pertaining to the Tennessee Prepaid Funeral Benefits Act or rules or regulations promulgated or adopted by the Commissioner
Action: \$1,000 Civil Penalty

COLLECTION SERVICES

No actions taken.

CONTRACTORS & HOME IMPROVEMENT (INCLUDES LIMITED LICENSED ELECTRICIANS & PLUMBERS)

Respondent: Dan Bolin dba Dan's Quality Homes, Petersburg, TN
Violation: Dishonest Practice
Action: \$1,000 Civil Penalty

Respondent: Richard & Laura Romine dba Southeast Construction,
Murfreesboro, TN
Violation: Working in name other than licensed
Action: License revoked for 6 (six) months

Respondent: RiverBirch Homes of West Tennessee, Nolensville, TN
Violation: Poor workmanship
Action: \$5,000 Civil Penalty

Respondent: Dario Petrovic dba S & S LLC, Kingsport, TN
Violation: Failure to respond to customer inquires
Action: \$5,000 Civil Penalty

Respondent: Chattanooga Cabinets & Floors, LLC Chattanooga, TN
Violation: Unlicensed Activity
Action: \$500 Civil Penalty

Respondent: Bill Green & Capital Fire Protection, Hendersonville, TN
Violation: Unlicensed Activity
Action: \$1,000 Civil Penalty

Respondent: Dennis W. Brandon Construction, Brentwood, TN
Violation: Working out of classification
Action: \$1,000 Civil Penalty

Respondent: Gary Tripp & TNDDC, Rockvale, TN
Violation: Bidding on expired license
Action: \$250 Civil Penalty

COSMETOLOGY & BARBER

Respondent: Styles of Hollywood, Nashville, TN
Violation: Unlicensed activity
DAVY CROCKETT TOWER, 12th FLOOR
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243
www.tn.gov/commerce/

Action: \$100 civil penalty

Respondent: Awesome Nails & Spa, Chattanooga, TN
Violation: Sanitation violations
Action: \$500 civil penalty

Respondent: Yanzie Yen Thi Nguyen, Franklin, TN
Violation: Unlicensed activity; ID tag violations
Action: \$1,000 civil penalty

Respondent: Lavergne Nails, Lavergne, TN
Violation: Unlicensed activity
Action: Revocation of license and \$1,000 civil penalty

Respondent: Urban Mane Hair Studio, Brentwood, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Gary S Smith, Brentwood, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Jus' Hair and Nail Salon, Jackson, TN
Violation: Sanitation violations
Action: \$250 civil penalty

Respondent: Charlotte Barnett, Jackson, TN
Violation: Sanitation violations
Action: \$250 civil penalty

Respondent: Angela Dotson, Jackson, TN
Violation: Sanitation violations
Action: \$250 civil penalty

Respondent: Imij, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Lisa S Scolding, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Brandon Tynes, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Reneaux Day Spa & Salon, Hendersonville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Deborah S Linn, Hendersonville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Tara Yvonne Woods, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Visions Beauty, Barber, & Nails, Memphis, TN
Violation: Unlicensed activity
Action: \$200 civil penalty

Respondent: Luxy Nails Salon, Spring Hill, TN
Violation: Unlicensed activity
Action: \$250 civil penalty

Respondent: Ho H Tran, Spring Hill, TN
Violation: Unlicensed activity
Action: \$250 civil penalty

Respondent: Atoka Nails, Atoka, TN
Violation: Unlicensed activity
Action: \$500 civil penalty

Respondent: Marcus Bond, Memphis, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Tam Thanh-Thi Do, Memphis, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Sy Van Nguyen d/b/a Elite Nails, Clarksville, TN
Violation: Manager not present; sanitation violations
Action: \$9,000 civil penalty

Respondent: Touty's African Hair Braiding, Knoxville, TN
Violation: Unlicensed activity
Action: \$2,500 civil penalty

Respondent: Kool Kutz, Cookeville, TN
Violation: Unlicensed activity

Action: \$100 civil penalty

Respondent: Laura K Himelrick, Crossville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Christine Lomaka Dang, Gallatin, TN
Violation: Unlicensed activity; manager not present
Action: \$1,000 civil penalty

Respondent: Sandra K Lindsley, Parrottsville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Tangles Salon, Livingston, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Megan Brooke Calder, Livingston, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Nichole L Powell, Jackson, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Loc-City Natural Hair Studio, Jackson, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Hang Thi Pham, Chattanooga, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Danny's Nails, Chattanooga, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Cindy Ho Tan, Madison, TN
Violation: Unlicensed activity
Action: \$3,000 civil penalty

Respondent: Venetian Nails & Spa, Nashville, TN
Violation: Unlicensed activity
Action: \$3,000 civil penalty

COURT REPORTERS

No actions taken.

CREDIT SERVICE BUSINESSES

No actions taken.

DEBT MANAGEMENT

No actions taken.

FUNERAL DIRECTORS & EMBALMERS

Respondent: Alan Blevins, Columbia, TN
Violation: Violation(s) of a statute pertaining to the prearrangement or pre-financing, or both, of a funeral in this state and failed to comply with one (1) or more provisions of the funeral statutes or rules or regulations promulgated or adopted by the Board
Action: \$6,000 Civil Penalty, Suspension of funeral director license for the period of one (1) year, complete ten (10) hours of continuing education in course work approved by the Board, and pay all costs associated with this matter, including but not limited to, court costs and investigation costs

Respondent: Joseph S. Ford, Sr., Memphis, TN, and Joe Ford Funeral Home, LLC, Memphis, TN
Violation: Individual acted in the capacity as manager of an establishment and practiced funeral directing while funeral director license was expired, firm allowed a funeral director to serve as the manager of a funeral establishment and practice funeral directing while funeral director license was expired and respondents failed to respond within the time specified after receiving notice of open complaints
Action: \$2,150 Civil Penalty and \$200 Administrative Court Costs

Respondent: Thurman Funeral Home, LLC, Sparta, TN
Violation: Failed to comply with a provision of the funeral statutes or rules or regulations promulgated or adopted by the Board
Action: \$250 Civil Penalty and \$200 Administrative Court Costs

Respondent: Williams Funeral Home & Crematory, Columbia, TN

Violation: Violation(s) of a statute pertaining to the prearrangement or pre-financing, or both, of a funeral in this state and failed to comply with one (1) or more provisions of the funeral statutes or rules or regulations promulgated or adopted by the Board

Action: \$1,000 Civil Penalty

Respondent: Williams Funeral Home, Inc., Mount Pleasant, TN

Violation: Violation(s) of a statute pertaining to the prearrangement or pre-financing, or both, of a funeral in this state and failed to comply with one (1) or more provisions of the funeral statutes or rules or regulations promulgated or adopted by the Board

Action: \$1,000 Civil Penalty

GEOLOGISTS

No actions taken.

HEALTH CLUBS

No actions taken.

HOME INSPECTORS

Respondent: Gilbert Henry Buffkin, Crossville, TN

Violation: The Respondent failed to mention damage in and around the chimney and did not include photos of the attic area in the inspection report

Action: Signed Agreed Final Order for \$250 civil penalty and administrative costs of \$200

Respondent: Robert A. Leedy, Sevierville, TN

Violation: Failed to continuously maintain General Liability Insurance and Errors and Omissions Insurance

Action: \$250 civil penalty

Respondent: Ethan Kevin Elkins, Spring Hill, TN

Violation: Failed to continuously maintain General Liability Insurance and Errors and Omissions Insurance

Action: Agreed Voluntary Surrender

LAND SURVEYORS

No actions taken.

LOCKSMITH LICENSING

Respondent: Aarvengard Lock and Key, Murfreesboro, TN
Violation: Unlicensed activity
Action: \$500 Civil Penalty

MOTOR VEHICLE

Respondent: Crest Honda, Nashville, TN
Violation: Advertising Violations
Action: \$18,000 Civil Penalty

Respondent: US Auto of Nashville & Repair, LLC, Antioch, TN
Violation: Fraudulent Conduct
Action: \$7,500 Civil Penalty

Respondent: Tim Tomlin Automotive, Smyrna, TN
Violation: Deceptive Acts and Failure to Supervise
Action: \$2,000 Civil Penalty

Respondent: Performance Auto Sales & Repair, Inc., Nashville, TN
Violation: Employing an Unlicensed Salesperson
Action: \$1,500 Civil Penalty

Respondent: Crown Fiat of Chattanooga, Chattanooga, TN
Violation: Failure to Properly Maintain a Temporary Tag Log, Unaccounted Temporary Tags and Failure to Respond
Action: \$4,000 Civil Penalty

Respondent: BMW of Chattanooga, Chattanooga, TN
Violation: Failure to Maintain Surety Bond
Action: \$5,000 Civil Penalty

Respondent: Stan McNabb Chrysler, Dodge, Jeep, Ram, Tullahoma, TN
Violation: Unaccounted Temporary Tags
Action: \$5,000 Civil Penalty

Respondent: Harvey's Auto Sales, Chattanooga, TN
Violation: Failure to Maintain City and County Business License and Failure to Respond

DAVY CROCKETT TOWER, 12th FLOOR
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243
www.tn.gov/commerce/

Action: \$1,500 Civil Penalty

Respondent: Durani Auto, Inc., Nashville, TN
Violation: Failure to Display Buyer's Guides, Failure to Properly Maintain a Temporary Tag Log, Unaccounted for Temporary Tags and Failure to Respond
Action: \$4,500 Civil Penalty

Respondent: A. Autobuyers, LLC, Louisville, TN
Violation: Issuing More Tags than Provided by Law, Failure to Timely Deliver Title
Action: \$4,000 Civil Penalty

Respondent: 231 Car Sales, Inc., Lebanon, TN
Violation: Temporary Tag Log Violation
Action: \$1,000 Civil Penalty

Respondent: Stan McNabb Chevrolet Buick GMC Cadillac, Tullahoma, TN
Violation: Unaccounted Temporary Tags
Action: \$9,000 Civil Penalty

Respondent: J & J Auto Sales, Kingsport, TN
Violation: Off-Site Sales
Action: \$500 Civil Penalty

Respondent: Oden Ridge Motors, LLC, Eva, AL
Action: Unlicensed Activity
Action: \$1,500 Civil Penalty

Respondent: Vala Kashi, Nashville, TN
Violation: Unlicensed Activity
Action: \$500 Civil Penalty

Respondent: Roberts Auto Sales, Morristown, TN
Violation: Failure to Supervise, Fraudulent/Deceptive Acts, and Issuing More Temporary Tags than Allowed by Law and Failure to Allow for Inspection of Business Records
Action: Voluntary Revocation of Dealer License #8491

PRIVATE INVESTIGATION & POLYGRAPH

No actions taken.

PRIVATE PROBATION SERVICES

No actions taken.

PRIVATE PROTECTIVE SERVICES

Respondent: Security First, Inc., Louisville, KY
Violation: Unlawful employment
Action: \$250 Civil Penalty

Respondent: Katrina A. Ingram, Soddy Daisy, TN
Violation: Failure to notify of an arrest within thirty (30) days
Action: \$750 Civil Penalty

Respondent: Julio Velasquez, East Ridge, TN
Violation: Failure to notify of an arrest within thirty (30) days
Action: \$250 Civil Penalty

Respondent: Monique Thomas, Memphis, TN
Violation: Failure to notify of an arrest within thirty (30) days
Action: \$200 Civil Penalty

RACE TRACK LICENSING

No actions taken.

REAL ESTATE APPRAISERS

Respondent: Chad Aaron Gravitt, Jasper, TN
Violation: In an appraisal report, the following violations were found: the value conclusion does not appear to align with the data and analysis presented within the report; the allowance of the value difference between the Cost Approach and Sales Comparison Approach is significant; and the report appears to lack credibility relative to the value conclusion when the data is considered.
Action: \$500 civil penalty and a fifteen (15) hour Residential Report Writing course

Respondent: Frank Scott Lamuno, Brentwood, TN
Violation: Violation of Uniform Standards of Professional Appraisal Practice
Action: Requirement to complete a seven (7) hour FHA course with a passing grade.

REAL ESTATE COMMISSION

Respondent: Stephen Graw, Nashville, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Harold E. Blockman, Memphis, TN
Violation: Making a substantial and willful misrepresentation, pursuing a flagrant course of misrepresentation, and accepting valuable commission from any person except the real estate broker whom Respondent is affiliated.
Action: \$3,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Anthony Lopes, Brentwood, TN
Violation: Employing or compensating unlicensed persons for performing acts regulated by the Tennessee Real Estate broker License Act of 1973.
Action: \$2,000 civil penalty and attend (2) regularly scheduled meetings of the Tennessee Real Estate Commission (in their entirety)

Respondent: Kathy Kee (a/k/a Kathy Lambert), Memphis, TN
Violation: Unlicensed Activity
Action: \$1,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

SCRAP METALS

Respondent: All Metal Salvage of TN, Inc., Cleveland, TN
Violation: Unregistered location, paid cash for copper in violation of TCA § 62-9-104(c)(2)
Action: \$750 civil penalty

SOIL SCIENTISTS

No actions taken.

The following individuals have had their licenses suspended in accordance with TENN. CODE ANN. §36-5-706 or TENN. CODE ANN. §56-1-313:

Cosmetology & Barber

| | |
|-------------------|-------------------------|
| Kecia Holmes | Memphis, TN |
| Talunja Prophet | Memphis, TN |
| Nicole Williams | Chattanooga, TN |
| Ashley Coleman | Nashville, TN |
| Tiana Dodson | Olive Branch, MS |
| Betty Floyd | Linden, TN |
| Uyvonka Grice | Cordova, TN |
| Vinh Mai | Johnson City, TN |
| Elisha Rodgers | Chattanooga, TN |
| Latishia Stout | Clarksville, TN |
| Terry Taylor | Idaho Falls, ID |
| Whitney Tyree | Trenton, TN |
| Brittney Autry | Milan, TN |
| Kimberly Evans | Red Boiling Springs, TN |
| Cynthia Newsom | Madison, TN |
| Tara Tillman | Nashville, TN |
| Courtney Williams | Chattanooga, TN |
| Amanda Medlin | Nashville, TN |
| Latonya Pirtle | Somerville, TN |
| Ashley Riddle | Collierville, TN |

Motor Vehicle Commission

| | |
|----------------|------------------|
| Mark Anderson | Madison, TN |
| Amy Hogue | Murfreesboro, TN |
| Britton Powell | Memphis, TN |
| Paul Taylor | Knoxville, TN |

The Department of Commerce and Insurance works to protect consumers while ensuring fair competition for industries and professionals who do business in Tennessee.

www.tn.gov/commerce/, @TNCommerceInsur (Twitter), <http://on.fb.me/uFQwUZ> (Facebook), <http://bit.ly/ry1GyX> (YouTube)